

Dear Members,

Thank you for the opportunity to continue to education myself, so that I might serve you better as your union steward. On November 3rd and 4th I attended the CUPE training weekend, which was hosted by a local in the Kitchener/Waterloo area. I was registered for “representing members in front of Management” and Health and Safety.

The courses allowed me to widen my understanding on how Management works when it comes to dealing with issues involving a member. They showed us the types of questions that we need to have when investigating complaints and how to hold meetings with management, to best represent our member.

We did several role-playing scenarios on how as a steward we would meet with the member to identify the issue and how to represent our member in front of management. We were very luck to have one of CUPE’s best trainers that weekend and his expertise on this topic was shown to us.

The Health and Safety training was a small part of the training, but covered a large area of information. The main thing that came out of that training was if you are in juried or hurt at work, no matter how small report it, it could come back to haunt you down the road.

Once again thank you for allowing me to continue to education myself to better serve you.

David Gooch
Union Steward Local 973